

# HealthLinks: *Peninsula Health*

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# Paradise !

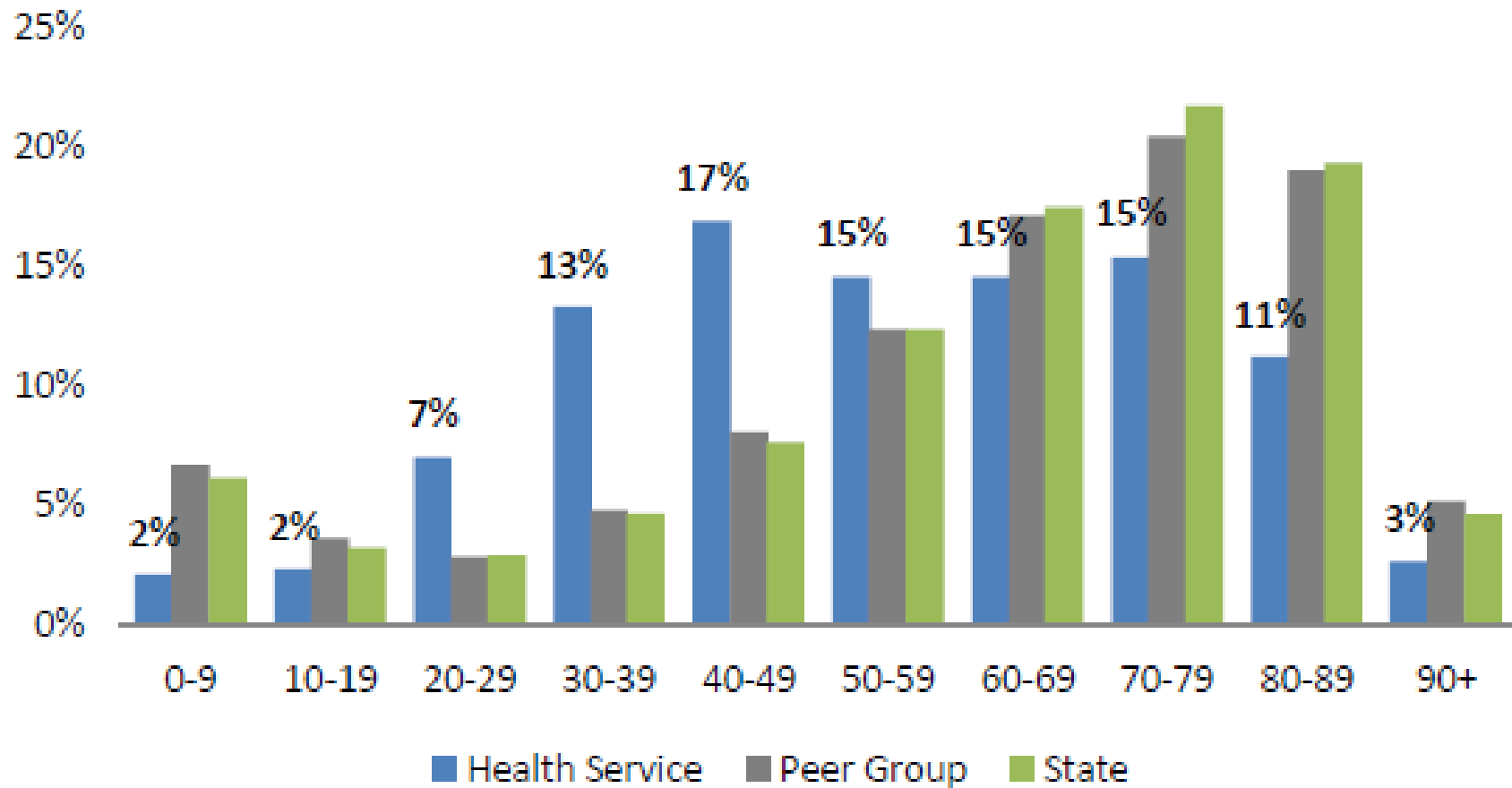


Building a **Healthy**  
**Community**, in Partnership



# Paradise !

## Active clients by age group



# Post Discharge Care - Identified Problems:

## 1. Historical overlay



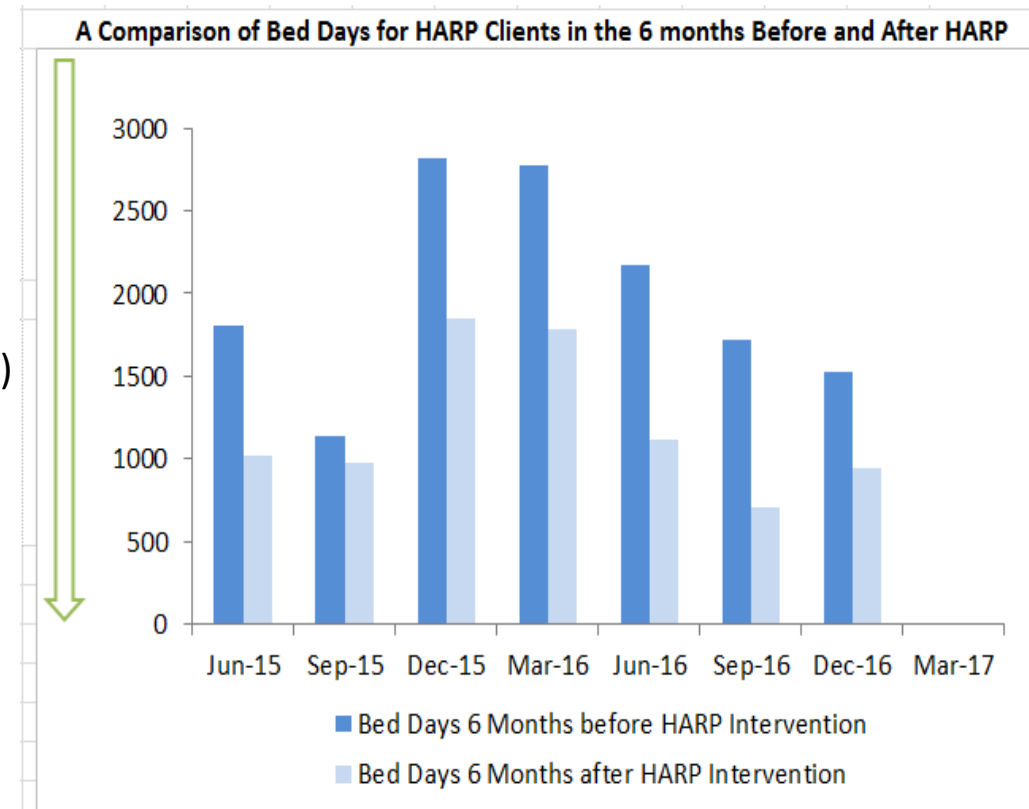
# Post Discharge Care - Identified Problems:

1. Historical overlay
2. Current success

## HARP

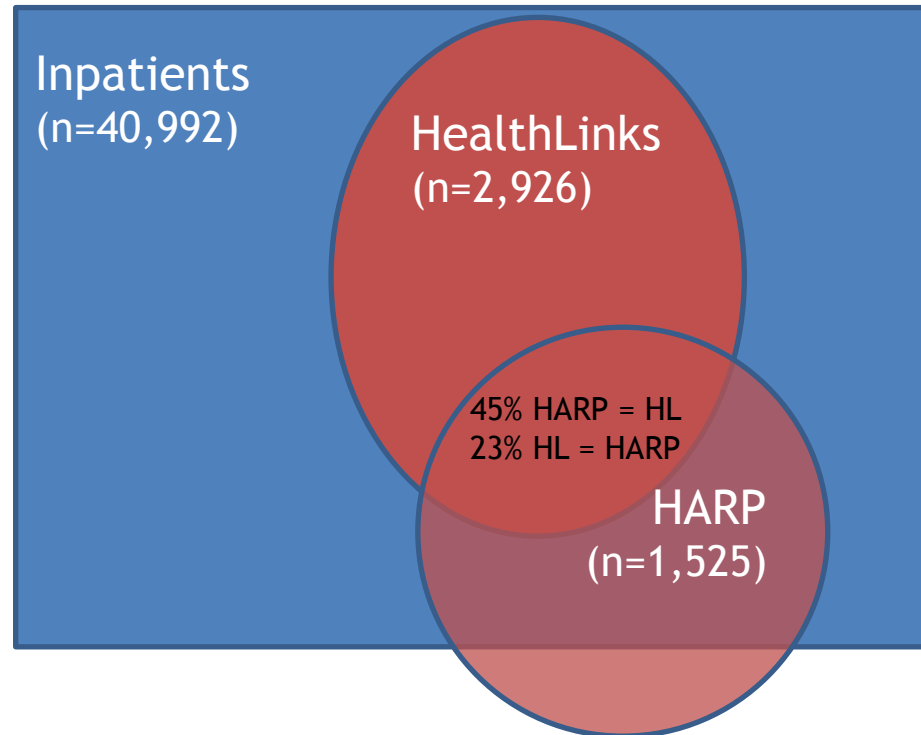
19,000+ contacts in 991 patients

↓ IP admissions = 47% (Jan to Jun 2016)



## Post Discharge Care - Identified Problems:

1. Historical overlay
2. Current success
3. Referral patterns



## Post Discharge Care - Identified Problems:

1. Historical overlay
2. Current success
3. Referral patterns
4. Process issues

### Rejection

Intervention and readmission timelines doesn't match

#### Time to readmission

30.7% within the first 2 wk

42.9% within the first 4 wk

80.2% within the first 6 mo

## Aims:

### HealthLinks

- ✓ local connections / ↑ education / self-reliance
- ✓ No ↑ in anxiety / depression
- ✓ ↑ resilience / QOL
- ✓ ↓ representations to ED / readmissions

### Integrate seamlessly into Post-Discharge Program

- ✓ **Identify pts who only need short term, light touch input**
- ✓ Local research to effect transformational change of our Post D/c processes eg: assess HL-ve referrals



## PH Model of Care:

Automatic alert

IP assessment at day -1 / develop Care Plan

Intensive input:

GP r/v, Physician r/v, Medication r/v

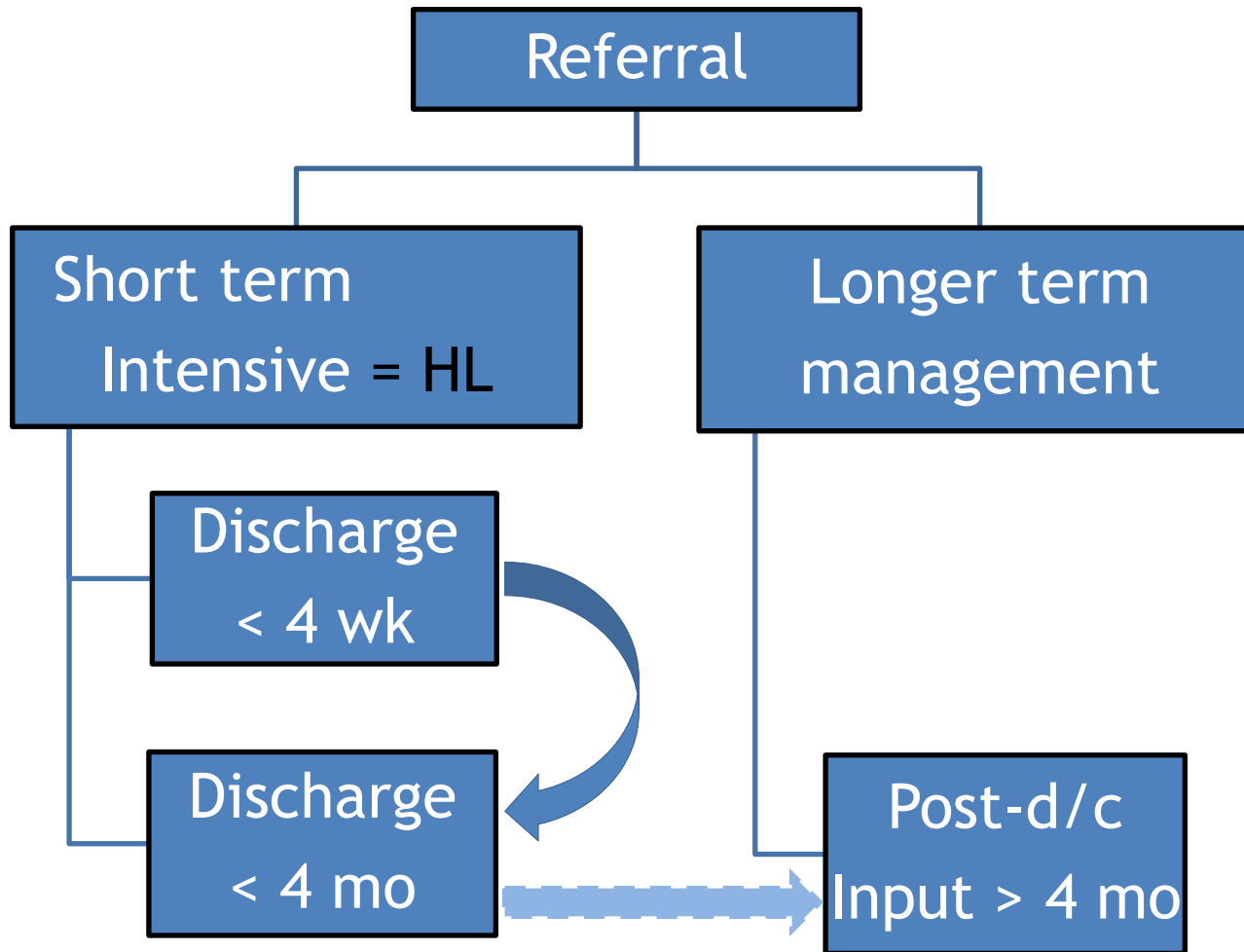
education, self management

phone calls, concierge function

involvement in *local* Community Care services

Start small, and build over time

# Plan:



Homeless  
 Family violence  
 Alcohol / drugs  
 Opiates +++  
 Active psych  
 Frail

## The Change Process

